NEWSLETTER

Issue 3 | October 2026

NHMF Frameworx gets Northern Ireland talking!

It was great to see so many people join us at our recent engagement Preliminary Market Testing events as we shared plans for two new NHMF Frameworx frameworks for Northern Ireland, covering Planned Maintenance and Multi-Disciplinary Mechanical & Electrical (M&E) works.

We were delighted to welcome both client members and contractors, bringing everyone together to discuss what these new frameworks should look like and how they can best serve the needs of the region. The sessions sparked some really positive conversations, and we received a wealth of valuable feedback that will help shape the frameworks as they develop.

Hearing directly from organisations that will use and deliver the frameworks is an important part of the process, helping to ensure the final solutions are practical, accessible and fit for purpose for Northern Ireland.



GO Awards Social Value Sponsorship

At this year's Procurex and GO Awards, we proudly sponsored the social value categories, celebrating organisations that are making a tangible difference in their communities. In a surprise announcement, we awarded £3,000 donations to both categories:

- **Durham County Council** received a £3,000 donation following its win in the Excellence in Social Value category for the County Durham Pound initiative.
- **Queen Mary University of London** also received a £3,000 donation after winning the Social Value Award (Other Organisations category).

More to follow on these initiatives in the next edition.

For more information, contact Paul Smith (Head of Frameworx) directly:
paul@nhmfframeworx.org.uk



Paul Smith,
Head of Frameworx

Congratulations to the finalists of the NHMF Social Value Impact Awards

We are looking forward to seeing you on 20th/ 21st January at the NHMF Conference.

Find out more on page 4

NAVIGATING AWAAB'S LAW

Have you seen our Housing Executive article series?

This year we have been running a series of articles with Housing Executive, discussing the impact of Awaab's Law as the sector moves through the implementation of the phases.

First off, we met with specialist damp and mould contractors Dwelling Doctors to discuss their approach to support housing providers to meet the stringent response requirements of Phase one of Awaab's Law, and how a shift to proactive, whole-home approach to maintenance where the focus is on fixing the route cause - with better training, stronger resident engagement, smarter planning, and collaboration with specialists - is required, especially as we navigate through phases 2 & 3 and the full 29 hazards of HHSRS.

Read the full article [here]


Damp and Mould: The Story So Far

Awaab's Law is embedded into the majority of the sector's processes now. The requirements are stringent, and it's not over yet – Phases 2 & 3 are still to come, covering all 29 hazards of the HHSRS.

By Chris Blackburn, Strategic Partnerships Manager, Dwelling Doctors and Paul Smith, Head of Frameworx, NHMF Frameworx.

Many working forums and projects have been set up to help the sector navigate Awaab's Law. One of the most recent is the Damp and Mould Working Group, which was established by Jody Adams and Danny Bird, both Housing Repairs Consultants and Chartered Housing Professionals, who have been working together to support the sector navigate and implement Awaab's Law. The group has already had a number of successful sessions and a real appetite from the sector to tackle the issue.

Setting the scene

Chris: The first session was a kick-off session, where we discussed what the group's purpose is and how we'd like it to develop in the future. We covered a lot of ground, with the key takeaway being that there is a real appetite for a collaborative forum where we can share knowledge and experiences with one another.

Jody: Something we've seen since the Awaab's Law consultation is that there's been a huge amount of information released, but it's all been in silos. There's been a lot of guidance from the Housing Ombudsman, the Regulator of Social Housing, and the Housing Quality Network, but it's all been separate. We've been trying to bring it together in one place, so that people can see what's been released and how it all fits together.

Danny: Yes, and we've had a lot of feedback from the sessions we've run that people want practical, real-world examples. They want to hear from others who are working through the challenges and learn from their experiences.

Awaab's Law: good or bad?

Chris: I'm sure we've all had our own personal views on how Awaab's Law would impact the sector, but I'm keen to hear what the group's collective view is. Is it a positive piece of legislation, or is it going to be a burden on housing providers?

Jody: I think it's a positive piece of legislation. It's been a long time coming, and it's been a long time coming for a reason. There are still many issues out there that haven't been addressed, and I think it's going to be a challenge for housing providers to implement it. But I think it's a positive piece of legislation overall.

Danny: I agree with Jody. I think it's a positive piece of legislation, but there is a challenge around how it's implemented. There's a lot of pressure on housing providers to get it right, and there's a lot of uncertainty around what exactly they need to do. I think it's a positive piece of legislation, but there's a challenge around how it's implemented.

Proactive vs reactive repair: how do we make the shift?

Paul: The problem is, as a sector, we don't have the right information. We don't have the right information to be proactive. We're reactive because we don't have the information to be proactive. We're reactive because we don't have the information to be proactive.

Chris: I think we can add practical value to the group by sharing our experiences from the front line. We've been working with a number of housing providers to help them implement Awaab's Law, and we've seen a lot of the challenges that they're facing. We can share our experiences and help the group to learn from them.

Jody: That's a great point, Chris. I think it's important that we don't just talk about the challenges, but also share practical solutions and examples of what's working well.

Danny: I agree. I think it's important that we don't just talk about the challenges, but also share practical solutions and examples of what's working well.

Paul: I think it's important that we don't just talk about the challenges, but also share practical solutions and examples of what's working well.

Next up, we explored the challenge from a client's perspective with our Non-Executive Directors, Jody Vincent (Group Director of Procurement & Supplier Relationship Management at Peabody) and Danny Bird (Housing Repairs Consultant and Chartered Housing Professional/ Interim Assistant Director of Regulated Delivery for Aster). Again, this conversation called for a more proactive approach to repairs and maintenance, right from procurement through to training the front line teams to triage effectively. A proactive approach and treating damp and mould (and the other hazards) as part of a broader healthy homes agenda will ultimately lead to better resident outcomes.

Read the full article [here]


Damp and mould: What housing providers need to do next

NHMF Frameworx is delighted to welcome Jody Adams and Danny Bird to the board as Non-Executive Directors. Both new directors work for leading housing providers and are experts in their fields. Housing Executive caught up with Jody and Danny, and along with Head of Frameworx Paul Smith, explores how housing providers can move from reactive damp and mould responses to a more proactive, resident-centred approach.

Jody Adams is Group Director of Procurement & Supplier Relationship Management at Peabody. Having worked in public sector procurement for 19 years, Jody has deep expertise in public procurement law, leading and overseeing strategy, policies, processes and systems that drive value for money and support organisational goals. He leads a high-performing team, manages complex supply chains, and ensure robust governance and compliance. Jody comments: "Taking up the Non-Executive Director role at NHMF Frameworx is a great opportunity to share my knowledge and experience with an organisation that aligns with my own goals which ultimately improve outcomes for social housing residents. I'm excited to be able to give the client's perspective on the Frameworx offering, ensuring that it meets the need of the social housing sector."

Danny Bird: "The biggest change is that the sector has moved from building damp and mould to fixing damp and mould. I'm recognising it as part of a wider healthy homes agenda. Years ago, the response was 'Oh, it's just a bit of condensation, here's a dehumidifier', while the focus always has been and will now be many residents, particularly those in social housing, are living in properties that are not fit for purpose.

Paul Smith: For organisations that did not have that 'running start', what should they prioritise?

Jody Adams: "The contractual position is key. Make sure that you're protected. The first conversations are usually internal: how will we, cross-procedurally, how will we, as a business, ensure that our properties are flagged? Put providers also need to ask whether their contracts have enough flexibility to meet the new law. It's also key for working with suppliers to focus on responsiveness, data, communication models and how they're going to work."

Danny Bird: "Starting is fundamental. If you haven't already, understand what they are trying to achieve, they cannot see the right things to work on. For providers, a key challenge is going beyond damp and mould into wider hazards. That means providers need clarity, and they need to be able to demonstrate progress, who owns the response and how contractors are expected to act when they go to residents' homes."

Paul Smith: What role should procurement and supply chain engagement play?

Jody Adams: "Providers should not be afraid to have honest conversations early. Too often, they're trying to squeeze as much value as they launch them, and then expect contractors and residents to adapt. A better approach is to bring the right contractors and supply chain teams into the same conversation. This is what is coming, this is how we are thinking of delivering it, does it work in practice, and what are we missing?"

Paul Smith: "Early market engagement is not a sales commitment; it is a way of understanding capability, innovation and cost. Providers can't do this alone, and not everyone is trying to be the same capacity at the same time, they risk paying more and getting less. The key is to engage early so providers understand what is possible, but only if the door is opened early enough."

Paul Smith: Is the sector too focused on compliance rather than safety?

Danny Bird: "Compliance matters, but it should not be the ceiling. If the focus is only 'what do we need to do so we do not get sued?', the sector risks missing the point. The real question is whether the home is safe and healthy for the people living in it, and that's a relatively complex system to tackle. It is about moving from minimum compliance to genuine prevention."

Jody Adams: "The challenge is that compliance is often easier to measure, because it marks something non-negotiable. No organisation has unlimited money, so it's about making sure that the right things are flagged? But providers also need to understand systems instead of asking whether the whole operating model needs to change."

Paul Smith: What structural changes are needed?

Danny Bird: "Providers need to get back to their core purpose as landlords: providing warm, safe, affordable homes. Phase two cuts right to the heart of that, because it's about fire and safety, building safety, M&E and even pest control. If those services remain in silos, could be a missed opportunity. We need to move to a more joined-up, healthy homes approach, with one connected view of the resident and the property, is the only way I can see it working in practice."

Jody Adams: "Many housing organisations have grown through mergers and acquisitions, so structures and systems are not always designed around today's needs. The control is often split between housing, repairs, and another team. Sometimes the harder but better question is whether the organisation needs to start again with a blank sheet of paper and design around the outcome it wants."

Paul Smith: Where does the resident journey most often break down?

Jody Adams: "Communication. Residents should not have to chase for updates or rely on the most persistent person in the household. Even if there is no new progress, telling someone 'we are still waiting, and this is why' can make a huge difference to how the end-to-end journey keeps the resident informed from the first report through assessment, appointment, works, delays and resolution."

Danny Bird: "I think many failures happen between departments. One team logs the fault, a triage, diagnoses and case-wise are critical. If that front end is weak, the contractor is left to fill in the gaps, and that's when providers invest in complaints teams at the back end rather than designing better service delivery at the front."

Paul Smith: What is the key message for providers preparing for the next phases?

Danny Bird: "Imagine if was you in your own home. What would you expect to happen? That's the standard residents deserve, and it doesn't feel quite responsive at once. Also, measure what matters. You cannot improve what you're not tracking, from complaints management, from first report to resolution, gives you/are a fighting chance."

Jody Adams: "Be honest about where you are, and start the conversations now. Everyone wants safe, high-quality homes that are also affordable and especially. That is exactly why providers should talk to each other, talk to contractors, and look at how we can get the most of the possible before the prospect becomes unavoidable."

Paul Smith: "Ultimately, whilst it may be the landlord's asset, it is the resident's home. That is the mindset shift that underpins the legislation, technology and process. If a condition would not be acceptable in our own home, it should not be acceptable in anyone else's."

For housing providers, the message is clear: damp and mould can no longer be managed as a reactive repair issue. Awaab's Law is part of a wider shift towards healthy homes, and the organisations that will succeed are those that move from reactive to proactive, from fragmented to joined-up, and from compliance-led to resident-focused. That is not only easy to say, but it will require real change in how many providers operate.

Phase Two: For clients, contractors & residents

As the sector continues to wrestle with damp and mould, and is now gearing up for Phase 2 of Awaab's Law, coming into force on 30th November, Paul Smith (Head of Frameworx) and Neil Watts (Managing Director of London & South East Responsive Maintenance at Axis CLC) discuss how main contractors are working in partnership with their clients, exploring what has changed, what still needs to change, and what residents should be able to expect from their housing provider and its supply chain.

Paul Smith: What would you say has been the biggest difference between how you thought about Phase One as a client and how you are approaching Phase Two as a contractor?

Neil Watts: "Phase One was a necessary shift for the sector. It was all new, and there was a lot to get right. We've worked with providers systematically, particularly for clients.

As a client during that time, we focused on getting the basics right: making sure repairs were completed within the time scales we were complying, ensuring the resident was at the heart of our decisions. When it comes to Phase Two, I think the biggest change for us is critical. With so many system changes happening at once, it would be very easy to concentrate on the technical side of things – the repairs cycle and therefore not meeting the requirements of the new legislation. More than ever, during a period of such complexity for social housing providers, we need to remember that the property and the resident's circumstances are what matter most. Keeping that in mind will be the best way to navigate the changes."

Paul: "As the sector gets comfortable with Phase One, I think we're now ready to start looking at Phase Two in more detail. Phase One was about getting the basics right, and Phase Two is about building on that foundation and making sure we're delivering a proactive programme for new requirements. We've been working with a number of clients to help them implement Awaab's Law, and I think one of the biggest challenges has been around the data and information that's required. Providers have had to make significant changes to their systems and processes to ensure they're capturing the right information in the right way, and that's been a challenge for some. I think Phase Two will require a similar level of change, but hopefully we've learned from the first phase and can help providers to get ahead of the curve."

Paul Smith: Do you think Phase Two fundamentally changes responsive repairs, or is it less of a seismic shift than it appears on paper?

Neil Watts: "There is a fundamental change in how we approach repairs. Damp and mould has become risk management rather than just a repair. It's about understanding vulnerabilities and compliance with the new standards. It's a significant change, but it's one that we're well prepared for. We've been working with our clients to help them understand the new requirements and how they can be met."

Paul Smith: Is there one piece of advice you wish you could give your client-side self, now that you are on the contractor side?

Neil Watts: "There are two, really. The first is to maximise the approach. Interestingly, only four of our twenty-seven clients are operating on a full Phase One basis, which means that we are approaching this slightly differently. I would love to see a standardised approach to Phase Two, but I understand why that hasn't happened, although even then we've found that different clients want us to attend quicker than the legislation requires, and I do not blame them for that.

I have had the pleasure of exploring and reporting on the real impacts of the legislation for the sector, and more importantly, for residents. In this article, we're looking towards main contractors and their clients' role in managing damp and mould.

Neil Watts worked at Peabody during Phase One, giving him a unique insight into the implications of the legislation from the client side. He is now Managing Director at Axis CLC. He is experiencing the changes from the perspective as Phase Two comes into force. And finally, he is Chair of the National Housing Federation's Damp and Mould Task Force, which promotes best practice in social housing. I had comments: "At Axis, we are not just focusing on [compliance]. We're a growing recognition that damp and mould is a management issue as much as operational delivery. We are seeing more investment in predictive tools, data analytics and resident insights. And as chair, NHMF clients have a focus on this, ensuring we share best practice. That is why we're bringing together leaders in building safety, technology, procurement and more, each led by industry professionals from Peabody, Aster, housing associations, consultants, contractors, manufacturers and Part One and Part Two contractors. Because the best solutions are collaborative that collaborate are generally the ones making the greatest progress."

Paul Smith: Putting all three hats back on, what should feel different to a resident five years from now?

Neil Watts: "Residents should feel genuinely listened to and heard. They should not have to chase repairs or explain the same issue because it has crossed an organisational boundary. They should experience proactive communication, clear ownership, and confidence to raise a concern, and quicker resolutions that provides them greater confidence that someone is looking after their home and health. I think we're already seeing that in some areas.

I would also like to see us collaborate more with residents, so they feel empowered to be part of the solution. If we can change the culture around damp and mould, I think we're going to see a massive shift. I think it will encourage people to work with their landlord and supply chain rather than feel something is being done to them."

Paul Smith: "When I would like to see is that in five years residents would not need to understand Awaab's Law at all, because they would live in homes that are warm, dry and safe, where a minor issue would be addressed before it ever became a hazard. That is the ambition, and I think it's achievable."

In the next edition, we're continuing the conversation with Dorota Pawlowski from Trowers & Hamlin, for a legal point of view.

NAVIGATING AWAAB'S LAW




What the experts say about Awaab's Phase 2...

Continuing our conversation in Housing Executive Magazine, when the announcement that Phase Two of Awaab's Law would come into force on the 30th of November, we turned to our resident Awaab's expert, Board member Danny Bird to talk us through the requirements and how landlords can prepare.

Danny highlighted lessons from Phase 1, the need for teams and supply chains to work collaboratively, and the importance of identifying gaps in systems and processes early. Above all, he stressed that compliance must remain focused on residents – understanding their experiences, managing hazards effectively and delivering safe, healthy homes.

Phase 2 is a whole-organisation challenge, requiring joined-up systems, well-trained teams and a shared understanding of the legislation's purpose.

Check out the posts on our [LinkedIn]

What to understand more about Phase 2 of Awaab's Law? Join the Awaab's Council Forum on 4th November

NHMF Frameworx is supporting the next Awaab's Council Forum, a free event focused on preparing for Phase 2 of Awaab's Law to help members understand the practical changes ahead.

Taking place in London on 4 November, the free working forum will explore what the next phase could mean for homes, teams, contractors, systems and compliance arrangements. The session will move beyond the headlines, focusing on prevention, practical solutions and the changes organisations can begin making now.

These events provide a fantastic opportunity to join the conversation, share experiences and learn from others across the sector. Hearing directly from the organisations preparing for and responding to these changes will help build greater understanding and support safer, healthier homes for residents.

Wednesday 4 November 2026, 9.30am–5.00pm
The Engine Rooms, 82–92 Great North Road, London N2 0NL (Free to attend. Register now.)

Awaab's Council.
COMPLIANCE. COLLABORATION. CHANGE.

Proudly sponsored by DWELLING DOCTORS

Scan QR Code or click the link to register: [www.dwellingdoctors.co.uk/awaabs-council.php]

NHMF CONFERENCE

The shortlists are in for the NHMF Frameworx Social Value Impact Award!



A HUGE congratulations to everyone who made the shortlist:

- **Southwark Council and Spokemead (Part of Sureserve)**
- **Peabody and KBH Haus**
- **Northern Ireland Housing Executive**
- **Rotherham Metropolitan Borough Council and Dwelling Doctors/CUREDD**

We've been blown away by the calibre of entries this year, with some fantastic examples of social value initiatives making a positive difference to residents and communities across the sector.

We look forward to seeing you all at the NHMF Best Practice Awards on 20th January 2027 and having the opportunity to present the award on the night – and our donations! The winner will receive £10,000 and the highly commended, £5,000 to support their work in local communities.

Are you attending NHMF 2027 on 21st January?

This year's theme of the NHMF Annual Maintenance Awards & Conference is Raising Standards Together.

We're proud to be there supporting the event that really is one of the highlights of the sector calendar for housing maintenance and asset management professionals.

The plans for the event are unfolding and we look forward to sharing with you the updated agenda as it evolves. With over 300 delegates expected to attend and, for the first time, housing providers able to attend the Conference for FREE, it's shaping up to be another great event in Stratford-upon-Avon.

And there's lots of opportunity for service providers to get involved a bit deeper, with sponsorship and exhibition options available.

Click here or scan QR code to find out more & book your tickets – we look forward to seeing you there!





FUTURE FOUNDATIONS

Future Foundations: conference by day, awards by night



Fresh back from the first ever Future Foundations Conference, organised by Housing Executive Magazine and held on 6th October at the Toughsheet Stadium in Bolton, Head of Frameworx Paul Smith, comments:

"As sponsors of the inaugural awards last year, we were delighted to be invited back to this year's event as headline sponsors. As well as the awards, the event also included a conference where I was delighted to be invited to be part of the opening panel session 'Awaab's Law – one year on: what providers need to know next'.

Chaired by magazine editor Harry Palmer, alongside panellists Dot Pawlowski (Trowers & Hamlin) and Chris Cottrell (Made Tech), we celebrated the positive progress the sector has made on damp and mould, with dedicated response teams, proactive inspections, and clearer tenant communications. But at the same time, there was a stark warning about upcoming regulatory pressures with Phase Two of Awaab's Law expanding to cover excess heat, excess cold, and fall risks. Key operational challenges face housing providers, with ongoing resource and budget constraints, inflexible maintenance systems that require modern updates to ensure hazards are accurately triaged and addressed before escalation and the legal Risks of injunction, which remain high for landlords failing to act swiftly on reported hazards.

Read the full report here

"The evening then concentrated on celebrating the achievements of the sector across 12 categories: Best Retrofit Initiative, Best Decarbonisation Approach, Best Use of AI, Best Repairs & Maintenance Team, Partnership of the Year, Best Social Value Project, Women in Social Housing Award, Housing Association of the Year, Homelessness Project of the Year, Rising Star/Best Trainee Award, Best Use of Data & Technology, and Best Affordable Housing Development.



"As headline sponsors, we were proud to be able to deliver the opening speech, where I wanted to remind everyone in the room that housing's greatest asset is its people working together with a shared purpose. I was also invited to present the Best Social Value Project award to the worthy winner, Unity Homes. Even though they are a small housing provider, they have a big impact on their communities. They were recognised for the number of training, support and advice initiatives delivered to help give their residents the opportunity to thrive. We were particularly proud to be able to offer an additional surprise donation of £3,000 from our social value fund to help Unity further their efforts in supporting their community.

"Congratulations NHBC x Keepmoat Training Hub for being Highly Commended in the Social Value category and to all the other winners, highly commended and commended on the night.

Read the full report here

PROVIDER PROFILE



Our network of service providers brings a wealth of specialist expertise to the social housing sector and in this Provider Profile article, we're shining a spotlight on Pendrich Height Services.

As part of PTSG's Building Access division, Pendrich has recently launched a dedicated balcony inspection & maintenance service for social housing providers managing balconies across multiple sites.

The service helps housing teams identify hidden risks and better understand the condition of balconies across their stock, with a structured approach to inspection, reporting and ongoing maintenance of issues like:

- Corrosion in hidden fixings
- Water getting in behind cladding
- Cracks in supporting structures

All invisible from ground level, all capable of turning into serious safety and cost problems if left unchecked, and all too easy to miss across a large housing stock.

And with balconies exposed to rain, frost, sun and wind throughout the year, routine visual checks may not always identify issues beneath the service, particularly across large portfolios where access is difficult or residents remain in occupation.

Pendrich's engineers use rope access to reach balconies without scaffolding or platforms, keeping cost and disruption down for occupied buildings. Each inspection combines a desktop review of existing drawings with hands-on examination, and defects are photographed, graded by severity and costed.

The launch of the new service lands as the Building Safety Act 2022 pushes social housing providers toward better record-keeping through the Golden Thread. A structured balcony inspection programme feeds straight into that: documented evidence of checks, defects and repairs that providers can point to when regulators, residents or insurers ask questions.

Mark Perfect, Managing Director at Pendrich, said: "Balconies are often the most neglected part of a building's maintenance plan, simply because problems don't announce themselves until it's too late. For social housing providers, that means risk building up quietly across hundreds of properties. The Building Safety Act now places real accountability on owners and managers, and that's exactly what we've built this service to support."

Dave Knowles, Business Development Director for Social Housing at PTSG Group, said: "Social housing providers are being asked to show more evidence, more often, across more of their buildings. Bringing specialist businesses like Pendrich together under one Group means we can cover the whole building, from access and inspection to compliance and maintenance, with one consistent standard of care."

If you're a housing provider or responsible for compliance, contact; dave.knowles@ptsg.co.uk for more information on this service or to arrange a balcony inspection programme.

QR code to watch a video:

WHAT WE PROVIDE

We provide a comprehensive yet simple and transparent procurement solution that is run by a growing team of procurement professionals who are truly committed to collaboration. We also offer a competitive maximum fee of 1.5% and invest our surpluses into social value initiatives, research and training that deliver tangible benefits to the community.

We offer a comprehensive range of agreements covering:

NHMF Frameworx currently offers a range of procurement frameworks covering works, services, consultancy and materials supply for the social housing sector. These frameworks provide access to pre-qualified contractors and consultants through direct award or mini-competition routes.

Works Frameworks:

- Planned Maintenance (NPC2001)
- Planned Maintenance, Net Zero Carbon and Passive Fire Safety Works (NPC14001)
- Responsive Maintenance (NPC1601)
- Responsive Maintenance 2025 (NPC13001)
- Communal Mechanical and Electrical (NPC8001)
- Damp, Mould & Condensation (NPC1201)
- Materials Supply (NPC3001)

Services Frameworks:

- Heating Services (NPC6001)
- Estate Services (NPC7001)
- Disability Adaptations (NPC9001)

Consultancy Frameworks:

- Asset Management Consultancy (NPC1528
- Compliance Consultancy Services – Tranche 1 (NPC1507)
- Compliance Consultancy Services – Tranche 2 (NPC1513), covering areas such as fire safety, water hygiene, asbestos and lift auditing.
- Energy Consultancy Services (NPC1501)

For more information, browse our brochure via QR Code, **or click here**

Procurement Made Better for 2027

Coming Soon... new Multi-Disciplinary Consultancy Services frameworks

Tranche 1 will include lots for:

- Stock Condition Surveys
- Asset Management Consultancy (including Procurement consultancy, Strategy Support, Services reviews etc.)
- Energy Performance
- Retrofit Consultancy

The review process for Tranche 1 is already underway and notices will be posted in the coming weeks for Tranches 2 and 3, which will cover building safety consultancy, quantity surveying, building surveying, civil & structural consultancy and MEP.

Register your interest here

Also coming soon... Two new bespoke frameworks for Northern Ireland covering Planned Maintenance and Multi-Disciplinary Mechanical & Electrical (M&E) works.

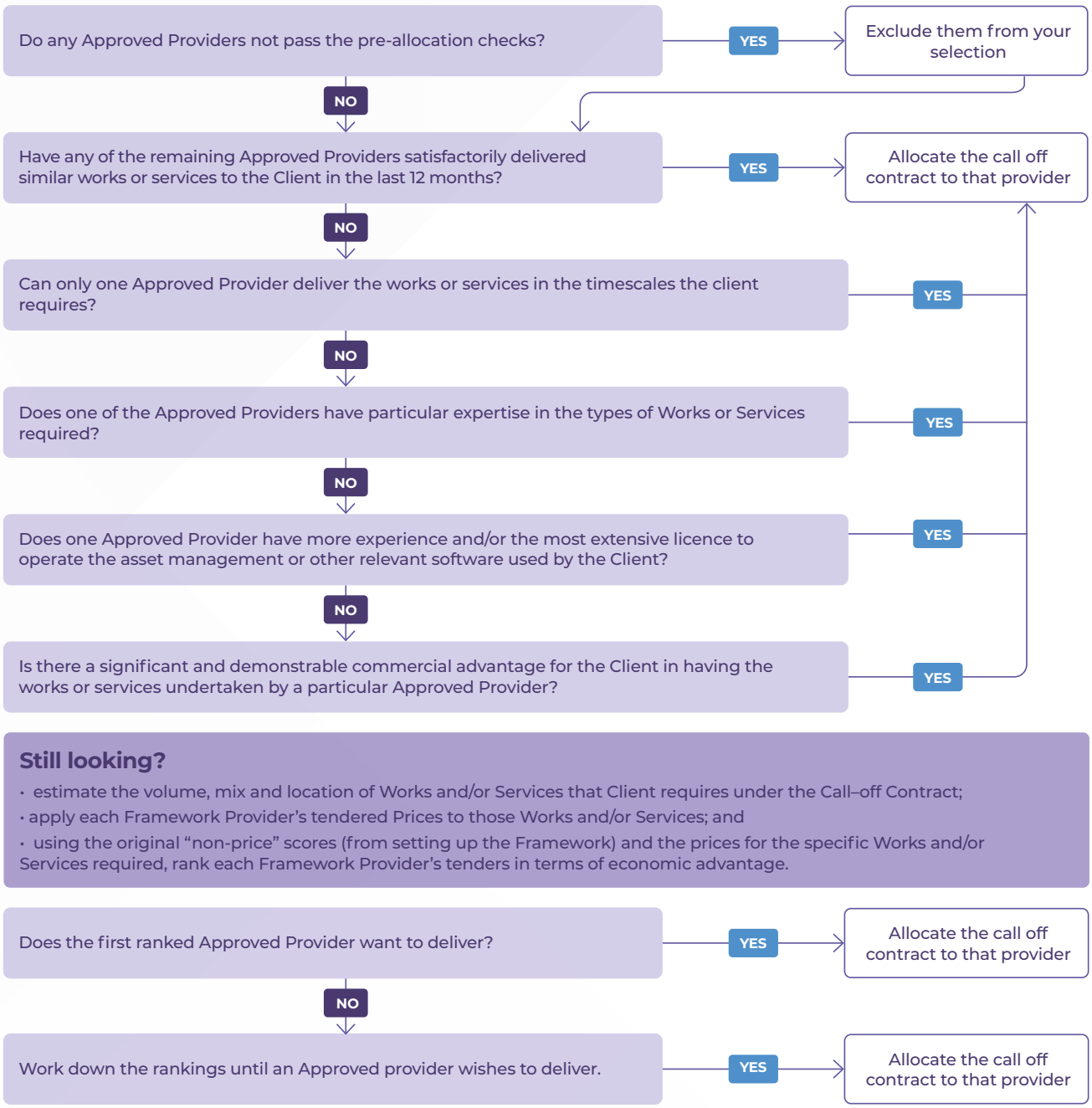
Company bios

Keep yours up to date by sending us your logo, company bio highlighting details of the services you offer via our agreements, and your contact details. Check out your listing here and email hello@brouhamarketing.com if you want to make any changes.

HOW TO PROCURE

Direct Awards Flowchart

Direct Awards Flowchart Contracts called off by Direct Award must be awarded in accordance with "objective criteria", which this *simplified flow chart can help you with.



Still looking?

- estimate the volume, mix and location of Works and/or Services that Client requires under the Call–off Contract;
- apply each Framework Provider's tendered Prices to those Works and/or Services; and
- using the original "non-price" scores (from setting up the Framework) and the prices for the specific Works and/or Services required, rank each Framework Provider's tenders in terms of economic advantage.

NB: NPC will provide support and guidance to Clients on this Direct Award process. It is important that Clients follow this process exactly, otherwise their call-off may be open to challenge.